

ICTQual AB

Qualification Specification



Level 2 Diploma in Barbering (GBBA)



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Qualification Specifications about

ICTQual Level 2 Diploma in Barbering (GBBA)

About ICTQual AB

ICTQual AB UK Ltd. is a distinguished awarding body based in the United Kingdom, dedicated to fostering excellence in education, training, and skills development. Committed to global standards, ICTQual AB provides internationally recognized qualifications that empower individuals and organizations to thrive in an increasingly competitive world. Their offerings span diverse industries, including technical fields, health and safety, management, and more, ensuring relevance and adaptability to modern workforce needs.

The organization prides itself on delivering high-quality educational solutions through a network of Approved Training Centres worldwide. Their robust curriculum and innovative teaching methodologies are designed to equip learners with practical knowledge and skills for personal and professional growth. With a mission to inspire lifelong learning and drive positive change, ICTQual AB continuously evolves its programs to stay ahead of industry trends and technological advancements.

ICTQual AB's vision is to set benchmarks for educational excellence while promoting inclusivity and integrity. Their unwavering focus on quality and accessibility makes them a trusted partner in shaping future-ready professionals and advancing societal progress globally.

Course Overview

The ICTQual Level 2 Diploma in Barbering (GBBA) offers a robust foundation for individuals pursuing a career in barbering. This qualification covers essential barbering techniques, including hair cutting, styling, shaving, and facial hair grooming. Learners are also trained in health and safety practices, client consultation, and barbershop business operations, preparing them for a successful career in the industry. The course emphasizes hands-on experience, ensuring students acquire the practical skills necessary for professional barbering.

Upon completion, students will be equipped to work in various roles, such as junior or senior barber, or even manage their own barbershop. The diploma not only enhances technical proficiency but also builds the communication and business skills necessary to thrive in this competitive field. Further progression is possible with additional qualifications or apprenticeship opportunities, allowing for career advancement in more specialized areas of barbering.

Certification Framework

Qualification title	ICTQual Level 2 Diploma in Barbering (GBBA)
Course ID	L8PQ0011
Qualification Credits	59 Credits
Course Duration	3-6 Months
Grading Type	Pass / Fail
Competency Evaluation	Coursework / Assignments / Verifiable Experience
Assessment	The assessment and verification process for ICTQual qualifications involves two key stages:

Internal Assessment and Verification:

- ✓ Conducted by the staff at the Approved Training Centre (ATC). Ensures learners meet the required standards through continuous assessments.
- ✓ Internal quality assurance (IQA) is carried out by the centre's IQA staff to validate the assessment processes.

External Quality Assurance:

- ✓ Managed by ICTQual AB verifiers, who periodically review the centre's assessment and IQA processes.
- ✓ Verifies that assessments are conducted to the required standards and ensures consistency across centres

Entry Requirements

To enroll in the ICTQual Level 2 Diploma in Barbering (GBBA), candidates must meet the following entry requirements:

- ✓ Minimum age of 16 years.
- ✓ A keen interest in the barbering industry and a passion for working with hair.
- ✓ No prior formal qualifications required, but basic literacy and numeracy skills are recommended.
- ✓ Previous experience in hairdressing or a related field is beneficial, but not mandatory.
- ✓ Strong communication skills and the ability to work well with clients and in a team environment.
- ✓ Commitment to completing both practical and theoretical aspects of the course.

Qualification Structure

This qualification comprises 11 mandatory units; to achieve this qualification a learner must successfully complete 59 credits from the following study units.

Mandatory Units		
Unit Ref#	Unit Title	Credits
L8PQ0011-1	Study of hair science and its application in barbering	5
L8PQ0011-2	Implementation of health, safety, and infection control procedures in barbershops	4
L8PQ0011-3	Effective client consultation and service planning for barbering treatments	5
L8PQ0011-4	Professional shampooing, conditioning, and hair treatment services for barbering clients	4
L8PQ0011-5	Introduction to foundational barbering techniques using a headblock	6
	Mastery of traditional barbering haircut styles and techniques	6
	Mastery of modern barbering haircut styles and cutting-edge techniques	6
	Advanced styling and finishing techniques for barbering services	5
	Grooming and shaping facial hair, including beards and moustaches	6
	Expert shaving services using traditional techniques and safety protocols	8
	Essential barbershop business operations, customer service, and support practices	4

Centre Requirements

Even if a centre is already registered with ICTQual AB, it must meet specific requirements to deliver the ICTQual Level 2 Diploma in Barbering (GBBA). These standards ensure the quality and consistency of training, assessment, and learner support.

1. Approval to Deliver the Qualification

- ✓ Centres must obtain formal approval from ICTQual AB to deliver this specific qualification, even if they are already registered.
- ✓ The approval process includes a review of resources, staff qualifications, and policies relevant to the program.

2. Qualified Staff

- ✓ **Tutors:** Must hold a qualification in Hairdressing at Level 3 or higher. Must have industry experience and a relevant teaching/training qualification (e.g., Level 3 Award in Education and Training).
- ✓ **Assessors:** Must hold a recognized assessor qualification (e.g., Level 3 Certificate in Assessing Vocational Achievement). Must demonstrate expertise in hairdressing techniques and services.
- ✓ **Internal Quality Assurers (IQAs):** Must have an appropriate IQA qualification and experience in monitoring hairdressing qualifications.

3. Learning Facilities

Centres must have access to appropriate learning facilities, which include:

- ✓ **Classrooms:** Spaces equipped with multimedia tools for delivering theoretical instruction on hair science, styling principles, and client consultation techniques.
- ✓ **Practical Areas:** Fully equipped salons with professional tools, including hairdryers, straighteners, curling irons, cutting shears, and color application equipment. Workstations with mirrors, ergonomic chairs, and appropriate lighting for hands-on training.
- ✓ **Technology Access:** Access to online learning platforms and resources for blended learning delivery.

4. Health and Safety Compliance

- ✓ Centres must ensure that practical training environments comply with relevant health and safety regulations.
- ✓ Risk assessments must be conducted regularly to maintain a safe learning environment.

5. Resource Requirements

- ✓ **Learning Materials:** Approved course manuals, textbooks, and study guides aligned with the curriculum.
- ✓ **Assessment Tools:** Templates, guidelines, and resources for conducting and recording assessments.
- ✓ **E-Learning Systems:** If offering online or hybrid learning, centres must provide a robust Learning Management System (LMS) to facilitate remote delivery.

6. Assessment and Quality Assurance

- ✓ Centres must adhere to ICTQual's assessment standards, ensuring that all assessments are fair, valid, and reliable.
- ✓ Internal quality assurance (IQA) processes must be in place to monitor assessments and provide feedback to assessors.
- ✓ External verification visits from ICTQual will ensure compliance with awarding body standards.

7. Learner Support

- ✓ Centres must provide learners with access to guidance and support throughout the program, including:
- ✓ Academic support for coursework.
- ✓ Career guidance for future progression.
- ✓ Additional support for learners with specific needs (e.g., disabilities or language barriers).

8. Policies and Procedures

Centres must maintain and implement the following policies, as required by ICTQual:

- ✓ Equal Opportunities Policy.
- ✓ Health and Safety Policy.
- ✓ Safeguarding Policies and Procedures.
- ✓ Complaints and Appeals Procedure.
- ✓ Data Protection and Confidentiality Policy.

9. Regular Reporting to ICTQual

- ✓ Centres must provide regular updates to ICTQual AB on learner enrollment, progress, and completion rates.
- ✓ Centres are required to maintain records of assessments and learner achievements for external auditing purposes.

Support for Candidates

Centres should ensure that materials developed to support candidates:

- ✓ Facilitate tracking of achievements as candidate's progress through the learning outcomes and assessment criteria.
- ✓ Include information on how and where ICTQual's policies and procedures can be accessed.
- ✓ Provide mechanisms for Internal and External Quality Assurance staff to verify and authenticate evidence effectively.

This approach ensures transparency, supports candidates' learning journeys, and upholds quality assurance standards.

Assessment

This qualification is competence-based, requiring candidates to demonstrate proficiency as defined in the qualification units. The assessment evaluates the candidate's skills, knowledge, and understanding against the set standards. Key details include:

1. **Assessment Process:**

- ✓ Must be conducted by an experienced and qualified assessor.
- ✓ Candidates compile a portfolio of evidence that satisfies all learning outcomes and assessment criteria for each unit.

2. **Types of Evidence:**

- ✓ Observation reports by the assessor.
- ✓ Assignments, projects, or reports.
- ✓ Professional discussions.
- ✓ Witness testimonies.
- ✓ Candidate-produced work.
- ✓ Worksheets.
- ✓ Records of oral and written questioning.
- ✓ Recognition of Prior Learning (RPL).

3. **Learning Outcomes and Assessment Criteria:**

- ✓ **Learning Outcomes:** Define what candidates should know, understand, or accomplish upon completing the unit.
- ✓ **Assessment Criteria:** Detail the standards candidates must meet to demonstrate that the learning outcomes have been achieved.

This framework ensures rigorous and consistent evaluation of candidates' competence in line with the qualification's objectives.

Unit Descriptors

L8PQ0011-1: Study of Hair Science and Its Application in Barbering

The aim of this study unit is to provide a comprehensive understanding of hair science, focusing on the anatomy, physiology, and structure of hair, along with the biological processes involved in hair growth. Learners will gain the ability to apply scientific knowledge to enhance barbering practices, ensuring healthier hair outcomes for clients. The unit will enable students to assess and evaluate various hair types and textures, equipping them with the skills to select appropriate products and techniques tailored to individual client needs. This knowledge will support the development of effective, safe, and personalized barbering services.

Learning Outcome:	Assessment Criteria:
1. Understand the anatomy, physiology, and structure of hair, including how hair grows and reacts to various treatments.	1.1. Demonstrate a comprehensive understanding of the anatomy and physiology of hair, including the hair growth cycle and factors influencing hair health. 1.2. Identify key components of hair structure and their roles in overall hair function. 1.3. Explain how various treatments impact hair health at both the scalp and strand level. 1.4. Assess the interaction between hair structure and chemical treatments, highlighting potential risks and benefits. 1.5. Illustrate the process of hair growth and shedding, incorporating biological and environmental factors. 1.6. Apply understanding of hair biology to identify potential hair health issues.
2. Apply knowledge of hair science to improve barbering practices, ensuring healthier hair outcomes for clients.	2.1. Effectively integrate hair science knowledge into barbering techniques, ensuring client satisfaction and optimal hair health outcomes. 2.2. Utilise a range of scientifically informed techniques to address specific client needs, focusing on the preservation of hair integrity. 2.3. Select and recommend suitable products based on scientific understanding of hair characteristics. 2.4. Demonstrate an awareness of potential hair damage caused by improper technique or inappropriate products. 2.5. Evaluate the impact of different barbering practices on the overall health and condition of hair.

	2.6. Ensure client safety and comfort by adhering to professional standards in the application of treatments.
3. Evaluate different hair types and textures to select appropriate products and techniques for each client's needs.	3.1. Conduct a thorough assessment of clients' hair types and textures, employing knowledge to identify suitable products and treatments. 3.2. Classify hair textures accurately, recognising differences in porosity, elasticity, and density. 3.3. Tailor techniques and products to match individual client requirements, ensuring the best possible outcomes. 3.4. Use professional judgement to select appropriate cutting, styling, and treatment methods based on hair characteristics. 3.5. Advise clients on how to maintain hair health in relation to their specific hair type. 3.6. Adjust treatment plans to reflect changes in hair health or client preferences.

L8PQ0011-2: Implementation of Health, Safety, and Infection Control Procedures in Barbershops

The aim of this study unit is to equip learners with the essential knowledge and practical skills to implement health, safety, and infection control procedures in barbershops. Students will learn to follow industry-standard protocols to maintain a clean, safe, and hygienic environment, ensuring client and staff safety. This unit will focus on the correct sterilization techniques for tools, the use of protective equipment, and adherence to local regulations and guidelines, minimizing the risk of infection. By mastering these practices, learners will uphold high standards of sanitation, ensuring a professional and safe barbering environment.

Learning Outcome:	Assessment Criteria:
1. Follow industry-standard health and safety protocols to ensure a clean, safe, and hygienic environment in the barbershop.	1.1. Adhere to established health and safety guidelines to maintain a safe working environment for clients and staff. 1.2. Conduct regular assessments of the barbershop environment to identify potential health and safety hazards. 1.3. Ensure cleanliness and hygiene of workstations, including surfaces, chairs, and equipment, to prevent contamination. 1.4. Regularly inspect and maintain ventilation systems to promote a healthy working environment. 1.5. Implement proper waste disposal procedures to prevent the spread of contaminants. 1.6. Ensure that all cleaning materials and disinfectants used meet industry standards for hygiene and safety.
2. Implement infection control practices, including sterilization of tools and the use of appropriate protective equipment.	2.1. Follow recognised sterilisation and disinfection procedures for all tools and equipment to prevent cross-contamination. 2.2. Ensure the use of personal protective equipment (PPE), such as gloves and face masks, to protect both clients and staff. 2.3. Regularly monitor and maintain sterilisation equipment to ensure compliance with health standards. 2.4. Implement cleaning protocols for non-disposable items, ensuring they are thoroughly disinfected between uses. 2.5. Educate clients on the importance of infection control practices and their role in maintaining hygiene. 2.6. Ensure all tools are stored correctly after sterilisation to maintain their hygiene.

3. Comply with local regulations and guidelines to minimize the risk of infection and maintain a high standard of sanitation.	3.1. Stay informed about local health and safety regulations, ensuring all practices align with legal requirements. 3.2. Maintain up-to-date records of sterilisation procedures and inspections for audit purposes. 3.3. Ensure that all cleaning materials used meet local health regulations and industry standards. 3.4. Regularly review and update infection control protocols in line with current regulations and best practices. 3.5. Participate in continuing education and training to stay current with regulatory changes in infection control. 3.6. Report any non-compliance or safety concerns to the appropriate authorities in accordance with local guidelines.
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L8PQ0011-3 Effective Client Consultation and Service Planning for Barbering Treatments

The aim of this study unit is to develop learners' ability to conduct thorough client consultations, effectively assessing individual hair and grooming needs, preferences, and lifestyle factors. Students will learn to create personalized service plans that align with clients' hair types and desired outcomes, ensuring the delivery of tailored barbering treatments. This unit will also focus on building rapport with clients, providing expert advice on hair care, and offering professional recommendations to maintain their desired look, enhancing both client satisfaction and trust.

Learning Outcome:	Assessment Criteria:
1. Conduct detailed client consultations to assess hair and grooming needs, including preferences for haircuts, facial hair styling, and treatments.	1.1. Use effective communication techniques to gather relevant information about clients' hair and grooming preferences. 1.2. Assess hair condition, texture, and growth patterns to determine suitable haircut and styling options. 1.3. Discuss client goals for facial hair styling, recommending styles that complement their features. 1.4. Identify any hair or scalp issues and suggest appropriate treatments based on client needs. 1.5. Provide professional advice on the best practices for hair maintenance and grooming. 1.6. Ensure client comfort and trust during consultations to foster open, honest communication.
2. Develop tailored service plans that address the client's hair type, lifestyle, and desired look.	2.1. Analyse client hair type, lifestyle, and personal preferences to create customized service plans. 2.2. Recommend hairstyles, cuts, and grooming services that align with the client's daily routine and aesthetic goals. 2.3. Ensure the proposed plans are realistic and achievable, taking into account time, effort, and hair maintenance. 2.4. Suggest appropriate products and treatments that will complement the client's specific hair needs. 2.5. Adjust service plans based on ongoing client feedback and any changes in their hair health or preferences. 2.6. Provide clear expectations of the service outcome, ensuring the client understands and

	agrees with the plan.
3. Build rapport with clients and provide expert recommendations for hair and grooming care.	3.1. Establish trust and a positive relationship with clients by demonstrating expertise and attentiveness to their needs. 3.2. Offer tailored advice on hair and grooming maintenance to help clients achieve and maintain their desired look. 3.3. Guide clients on the proper use of hair care products suited to their hair type and lifestyle. 3.4. Address client concerns with empathy and professionalism, providing solutions that align with their goals. 3.5. Continuously check in with clients throughout their visits to ensure satisfaction with services provided. 3.6. Encourage client loyalty through exceptional service, making them feel valued and respected.

L8PQ0011-4 Professional Shampooing, Conditioning, and Hair Treatment Services for Barbering Clients

The aim of this study unit is to equip learners with advanced skills in professional shampooing, conditioning, and hair treatment services, ensuring optimal hair health and preparation for cutting or styling. Students will learn to provide customized treatments targeting specific hair concerns such as dryness, oiliness, or scalp irritation, tailoring each service to individual client needs. The unit will also focus on delivering effective aftercare advice to clients, promoting the ongoing health and maintenance of their hair and scalp following treatments. This will enhance the overall client experience and contribute to long-term hair care success.

Learning Outcome:	Assessment Criteria:
1. Master professional techniques for shampooing and conditioning to maintain hair health and prepare it for cutting or styling.	1.1. Demonstrate correct shampooing and conditioning techniques to cleanse the hair without causing damage. 1.2. Select appropriate products for each client's hair type, ensuring effective cleansing and conditioning. 1.3. Apply shampoo and conditioner with proper technique to promote scalp health and prepare hair for styling. 1.4. Adjust water temperature and product quantity to suit different hair types and client preferences. 1.5. Ensure a comfortable experience for the client during the shampoo and conditioning process. 1.6. Evaluate hair condition before and after treatment, adjusting techniques as necessary for optimal results.
2. Offer customized hair treatments to address specific concerns such as dryness, oiliness, or scalp irritation.	2.1. Assess the client's hair and scalp condition to identify specific concerns such as dryness, excess oil, or irritation. 2.2. Recommend appropriate treatments tailored to the client's individual needs, focusing on restoring balance and health. 2.3. Use high-quality, suitable products to address the root cause of scalp and hair issues. 2.4. Apply treatments professionally, ensuring proper application techniques and timings for maximum effectiveness. 2.5. Advise clients on follow-up treatments and product use for ongoing hair health improvement. 2.6. Monitor and evaluate the effectiveness of treatments over time, adjusting as needed for

	the client's hair health.
3. Provide aftercare advice for maintaining hair and scalp health based on the client's treatment.	3.1. Offer clear, practical aftercare instructions tailored to the client's specific hair treatment and needs. 3.2. Advise clients on how to maintain healthy hair and scalp, including product recommendations and usage techniques. 3.3. Educate clients on how lifestyle factors (e.g., diet, stress) can affect hair health and how to manage them. 3.4. Recommend regular treatments or maintenance services to preserve the results of the initial treatment. 3.5. Explain the importance of regular scalp care, including proper cleaning and protection against environmental stressors. 3.6. Encourage clients to follow aftercare advice consistently to achieve the best long-term results.

L8PQ0011-5: Introduction to Foundational Barbering Techniques Using a Headblock

The aim of this study unit is to introduce learners to foundational barbering techniques through hands-on practice on a headblock, focusing on the key skills of cutting, styling, and shaping hair in a controlled setting. Students will develop proficiency in using essential tools such as clippers, scissors, and razors, while gaining a solid understanding of their functions and application. This unit is designed to build confidence and mastery of basic barbering techniques, preparing learners to transition to working with live clients in real-world barbering environments.

Learning Outcome:	Assessment Criteria:
1. Practice essential barbering techniques on a headblock, focusing on cutting, styling, and shaping hair in a controlled environment.	1.1. Demonstrate proficiency in using various cutting techniques on a headblock to achieve different styles and shapes. 1.2. Practise the application of styling methods, ensuring the hair is cut and shaped according to desired looks. 1.3. Develop an understanding of different hair textures and their impact on cutting and shaping techniques. 1.4. Refine skills in precision cutting, ensuring even and balanced results on the headblock. 1.5. Apply proper posture, hand positioning, and tool handling to ensure accuracy and control during the process. 1.6. Regularly evaluate progress and adjust techniques to improve consistency and outcome.
2. Understand the fundamental skills required to work effectively with various tools like clippers, scissors, and razors.	2.1. Demonstrate correct handling and usage of clippers, scissors, and razors for specific barbering tasks. 2.2. Gain knowledge of the different types of clippers, scissors, and razors, and their specific applications in hair cutting and styling. 2.3. Ensure effective maintenance and sanitisation of tools to ensure performance and hygiene. 2.4. Understand the principles of choosing the right tool for different hair types, lengths, and styles. 2.5. Develop precision in using each tool to achieve clean, sharp lines, and even cuts. 2.6. Adjust tools and techniques based on the client's hair type and desired outcome.

3. Gain confidence in mastering basic techniques before applying them to live clients.	3.1. Build confidence by practising basic barbering techniques in a controlled environment, focusing on improving speed and accuracy. 3.2. Consistently perform key tasks, such as cutting, styling, and shaping, with a focus on precision. 3.3. Identify and correct any errors in technique to improve the quality of work before progressing to live clients. 3.4. Develop an understanding of client expectations and how to translate practice into real-world scenarios. 3.5. Receive and implement constructive feedback to enhance skills and technique. 3.6. Gradually increase complexity of tasks as competence grows, preparing for work on live clients.
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L8PQ0011-6 Mastery of Traditional Barbering Haircut Styles and Techniques

The aim of this study unit is to master traditional barbering haircut styles and techniques, focusing on classic cuts such as the crew cut, fade, and taper. Learners will refine their skills in using clippers, scissors, and razors to create sharp, clean lines and precise, detailed cuts. The unit emphasizes the importance of precision and consistency in achieving timeless, traditional barbering looks, ensuring high-quality results that meet client expectations and industry standards. This foundational knowledge will enhance the learner's ability to deliver professional and classic styles with confidence.

Learning Outcome:	Assessment Criteria:
1. Learn and refine traditional barbering styles, including classic cuts such as the crew cut, fade, and taper.	1.1. Demonstrate proficiency in executing traditional barbering styles, focusing on the technique and precision required for each cut. 1.2. Practice the steps involved in creating a crew cut, fade, and taper, ensuring clean transitions and symmetry. 1.3. Refine skills in blending different lengths of hair to create smooth, seamless looks typical of classic cuts. 1.4. Understand the history and significance of traditional barbering styles and their modern adaptations. 1.5. Adapt traditional styles to suit contemporary client preferences while maintaining the integrity of the classic looks. 1.6. Ensure that each cut reflects the distinctive features and structure of the chosen style, paying attention to detail.
2. Use clippers, scissors, and razors to create sharp, clean lines and detailed cuts.	2.1. Master the correct techniques for using clippers, scissors, and razors to achieve clean, defined lines. 2.2. Apply tools with precision to ensure sharp edges and consistent, smooth cuts. 2.3. Develop an understanding of when to use each tool (clipper, scissor, or razor) to enhance the overall cut and style. 2.4. Regularly assess the quality of the lines and edges created, making adjustments as needed to improve accuracy. 2.5. Work efficiently with clippers, scissors, and razors to ensure timely delivery of quality cuts. 2.6. Implement safety practices while using sharp tools to prevent injury and maintain a safe

	environment.
3. Understand the importance of precision and consistency in achieving timeless, traditional looks.	3.1. Recognise the critical role of precision in creating balanced, symmetrical cuts that reflect traditional barbering standards. 3.2. Ensure consistency in technique to produce identical results across different clients and hair types. 3.3. Focus on achieving uniformity in the application of traditional barbering techniques to maintain high-quality outcomes. 3.4. Incorporate attention to detail in all cuts to ensure a polished, professional appearance. 3.5. Understand how minor adjustments to technique can impact the overall success of a traditional cut. 3.6. Strive for perfection in all aspects of the cut, ensuring that each detail contributes to the timeless appeal of traditional barbering styles.

L8PQ0011-7: Mastery of Modern Barbering Haircut Styles and Cutting-Edge Techniques

The aim of this study unit is to master modern barbering haircut styles and cutting-edge techniques, ensuring learners are well-versed in the latest trends such as the undercut, pompadour, and textured fades. Students will explore creative cutting methods to craft contemporary, customized looks for a diverse range of clients. This unit focuses on blending traditional barbering techniques with modern innovations, equipping learners with the skills to offer a wide variety of stylish and tailored haircuts that reflect current trends and meet individual client preferences.

Learning Outcome:	Assessment Criteria:
1. Stay up-to-date with modern trends in barbering, including new styles and advanced techniques like the undercut, pompadour, and textured fades.	1.1. Research and stay informed about the latest trends in barbering, including popular styles and cutting-edge techniques. 1.2. Learn and master new styles such as the undercut, pompadour, and textured fades, ensuring familiarity with their unique characteristics. 1.3. Incorporate modern trends into service offerings while ensuring they align with client preferences and hair types. 1.4. Regularly update skills through workshops, online resources, and industry events to stay ahead of current trends. 1.5. Experiment with variations of contemporary styles to ensure versatility in client offerings. 1.6. Understand how modern trends can be adapted to suit different face shapes, hair textures, and client lifestyles.
2. Experiment with creative cutting methods to create contemporary looks for a diverse clientele.	2.1. Develop an innovative approach to cutting, using creative methods to deliver unique, contemporary styles. 2.2. Experiment with layering, texturing, and other advanced techniques to achieve modern cuts for various hair types and lengths. 2.3. Understand the importance of personalising cuts based on the client's individual features and preferences. 2.4. Stay open to new trends and techniques, incorporating them creatively into client services. 2.5. Evaluate the success of creative methods by considering client satisfaction and long-term style retention. 2.6. Continually refine cutting techniques to enhance the overall look and modern appeal.

	of the finished cut.
3. Combine traditional techniques with modern trends to offer a variety of customized haircuts.	3.1. Integrate traditional barbering methods with contemporary styles to create balanced, customized looks for each client. 3.2. Tailor classic styles with modern twists, such as blending fades with textured cuts or incorporating a pompadour into a traditional taper. 3.3. Assess client preferences to determine the best combination of traditional and modern techniques that align with their desired outcome. 3.4. Maintain versatility in skill set to provide a wide range of haircuts that appeal to a diverse clientele. 3.5. Experiment with various combinations to ensure a unique, personalised service for each client. 3.6. Ensure that the fusion of traditional and modern techniques maintains the integrity and quality of the final haircut.

L8PQ0011-8: Advanced Styling and Finishing Techniques for Barbering Services

The aim of this study unit is to master advanced styling and finishing techniques in barbering, enabling learners to achieve polished, long-lasting results. Students will gain expertise in blow-drying, straightening, and texturizing to create refined and professional finishes. The unit also covers the use of finishing products such as wax, pomade, and gel to enhance shine, hold, and texture. Learners will develop the ability to apply the final touches to ensure clients leave with a well-groomed, high-quality look that maintains its style throughout the day.

Learning Outcome:	Assessment Criteria:
1. Master advanced styling techniques to achieve polished, long-lasting finishes, including blow-drying, straightening, and texturizing.	1.1. Demonstrate proficiency in blow-drying techniques to create volume, smoothness, or texture based on the desired style. 1.2. Master the use of straightening tools to achieve sleek, polished looks while maintaining hair health. 1.3. Apply texturizing techniques to add movement, body, or dimension to the hair for a more dynamic finish. 1.4. Adjust styling methods according to hair type, texture, and client preferences to ensure the best results. 1.5. Ensure that styling techniques are performed in a controlled manner to avoid heat damage and maintain hair integrity. 1.6. Evaluate the longevity of styling results to ensure that finishes remain polished throughout the day or event.
2. Use finishing products like wax, pomade, or gel to add shine, hold, and texture to clients' hair.	2.1. Select and apply the appropriate finishing products based on hair type and desired finish, ensuring suitability for each client. 2.2. Demonstrate expertise in using wax, pomade, or gel to enhance texture, provide hold, and add shine without weighing the hair down. 2.3. Understand the different effects of each product and how they contribute to the overall style and texture of the hair. 2.4. Apply products evenly and in moderation to avoid a greasy or heavy appearance, ensuring a natural look. 2.5. Use finishing products strategically to enhance the longevity and durability of the hairstyle. 2.6. Advise clients on the best products for home maintenance to preserve the look and health

	of their hair.
3. Apply finishing touches to ensure that clients leave with a professional and well-groomed look.	3.1. Ensure all aspects of the haircut and styling are refined and polished before completing the service. 3.2. Perform final checks for symmetry, cleanliness, and precision, making adjustments as needed to enhance the overall look. 3.3. Apply final touches such as smoothing flyways, adjusting volume, or adding definition to ensure a sharp, professional appearance. 3.4. Ensure that the client's overall look is balanced, well-groomed, and appropriate for their style and occasion. 3.5. Provide clients with a mirror check to ensure satisfaction with their finished style. 3.6. Offer aftercare advice and tips for maintaining the look, ensuring clients leave with confidence in their hairstyle.

L8PQ0011-9: Grooming and Shaping Facial Hair, Including Beards and Moustaches

The aim of this study unit is to equip learners with the skills to expertly groom, shape, and maintain facial hair, including beards and moustaches, tailored to each client's preferences and facial structure. Students will master the use of trimming tools, razors, and scissors to create precise, clean lines and achieve well-groomed looks. This unit will also focus on providing clients with professional advice on beard and moustache care, recommending appropriate grooming products and techniques to maintain a polished appearance and promote healthy facial hair growth.

Learning Outcome:	Assessment Criteria:
1. Learn how to groom, shape, and maintain facial hair, including beards and moustaches, according to individual client preferences.	1.1. Assess the client's facial hair growth patterns, preferred style, and overall look to create a tailored grooming plan. 1.2. Master techniques for shaping and grooming beards and moustaches to enhance facial features and meet client preferences. 1.3. Understand the different beard styles and how to adjust them to complement the client's facial structure. 1.4. Regularly refine skills in beard and moustache maintenance to ensure they stay in shape between appointments. 1.5. Adjust grooming techniques based on client feedback and preferences to achieve a personalized finish. 1.6. Ensure a smooth and comfortable grooming experience for clients by using appropriate tools and methods.
2. Use trimming tools, razors, and scissors to achieve precise and clean lines, while considering the client's facial structure and style.	2.1. Demonstrate skillful use of trimming tools, razors, and scissors to create defined and symmetrical lines on facial hair. 2.2. Consider the client's facial structure when shaping beards and moustaches to enhance their features. 2.3. Use razors and scissors with precision to ensure sharp, clean edges and achieve the desired look. 2.4. Regularly check for symmetry and balance to ensure the facial hair complements the overall style. 2.5. Maintain proper tool handling and hygiene to avoid irritation and ensure a safe grooming process. 2.6. Adapt trimming techniques based on hair type, texture, and the client's specific needs

	and preferences.
3. Offer beard and moustache care advice, including recommendations for grooming products and techniques.	3.1. Provide expert advice on how to maintain facial hair health, including recommended grooming routines. 3.2. Suggest suitable beard and moustache products, such as oils, balms, or waxes, based on the client's hair type and grooming goals. 3.3. Explain the benefits of regular trimming and conditioning to maintain a neat and healthy appearance. 3.4. Recommend techniques for managing facial hair growth and promoting a polished look, including combing, shaping, and moisturising. 3.5. Advise clients on how to prevent common beard and moustache issues, such as irritation, ingrown hairs, or dryness. 3.6. Educate clients on how to maintain their facial hair style between visits, ensuring lasting results.

L8PQ0011-10: Expert Shaving Services Using Traditional Techniques and Safety Protocols

The aim of this study unit is to master the art of straight razor shaving, utilizing traditional techniques and safety protocols to deliver a smooth and comfortable shave. Learners will focus on providing a relaxing and professional shaving experience while adhering to strict hygiene and safety standards. This unit will also equip students with the knowledge to address common shaving concerns, such as razor burns and ingrown hairs, through expert advice and treatment, ensuring clients receive optimal care and satisfaction during every service.

Learning Outcome:	Assessment Criteria:
1. Master the art of straight razor shaving, using traditional techniques and safety protocols to ensure a smooth, comfortable shave.	1.1. Demonstrate skill in using a straight razor, ensuring smooth, controlled strokes for a clean, close shave. 1.2. Master the preparation of the client's skin and beard for straight razor shaving, including exfoliation and the use of warm towels. 1.3. Adhere to safety protocols when using the straight razor to prevent injury and ensure a precise, comfortable shave. 1.4. Maintain proper razor angle and pressure to achieve the closest shave while preventing skin irritation. 1.5. Regularly assess shaving technique to ensure consistency and client comfort throughout the process. 1.6. Continuously refine the technique, adjusting for hair growth patterns and skin sensitivity to provide the best possible shave.
2. Provide a relaxing, professional shaving experience while maintaining strict hygiene and safety standards.	2.1. Create a calm, relaxing environment for the client, using appropriate products and techniques to enhance their overall experience. 2.2. Adhere to strict hygiene practices, including sanitising all tools and equipment before and after each shave. 2.3. Ensure the comfort and safety of the client by maintaining proper posture and handling of tools during the shave. 2.4. Monitor client's comfort throughout the procedure, making necessary adjustments to ensure relaxation and satisfaction. 2.5. Maintain a professional demeanour and clear communication to enhance the client's trust and confidence in the service. 2.6. Implement post-shave care, including soothing products and skin treatments, to

	ensure the client feels refreshed and well-groomed.
3. Address common shaving concerns like razor burns or ingrown hairs through expert advice and treatment.	3.1. Identify signs of razor burn, ingrown hairs, or other shaving-related issues and apply effective treatments to alleviate discomfort. 3.2. Provide expert advice on how clients can prevent shaving-related skin issues, including proper shaving techniques and aftercare. 3.3. Recommend products like soothing lotions, balms, or oils that help calm the skin and reduce irritation after shaving. 3.4. Educate clients on the importance of exfoliating and hydrating the skin to prevent ingrown hairs and promote healthy shaving practices. 3.5. Offer personalised advice on how clients can maintain healthy skin and facial hair between shaves. 3.6. Regularly review shaving techniques and aftercare practices to ensure ongoing improvement and client satisfaction.

L8PQ0011-11: Essential Barbershop Business Operations, Customer Service, and Support Practices

The aim of this study unit is to provide learners with a comprehensive understanding of essential barbershop business operations, including scheduling, customer relations, and financial management. Students will develop skills to deliver excellent customer service, effectively handle complaints, and ensure high levels of client satisfaction. The unit will also focus on efficient management of inventory, tools, and products, teaching learners how to maintain a well-organized and smoothly running barbershop while optimizing business operations for success.

Learning Outcome:	Assessment Criteria:
1. Understand the essential components of managing a successful barbershop, including scheduling, customer relations, and financial management.	1.1. Demonstrate proficiency in creating and managing effective scheduling systems to ensure smooth operations and client satisfaction. 1.2. Develop strategies for managing customer relations, focusing on excellent service, communication, and conflict resolution to enhance client loyalty. 1.3. Gain knowledge of basic financial management principles, including budgeting, tracking revenue and expenses, and ensuring profitability. 1.4. Apply effective marketing and promotional strategies to attract new clients and retain existing ones. 1.5. Understand inventory management, ensuring that tools, products, and supplies are well-stocked and accounted for. 1.6. Implement customer feedback mechanisms to assess service quality and make improvements to enhance business success.
2. Develop skills in providing excellent customer service, handling complaints, and ensuring client satisfaction.	2.1. Demonstrate effective communication skills to understand client needs, preferences, and concerns, ensuring a personalised experience. 2.2. Handle complaints professionally and calmly, aiming to resolve issues quickly while maintaining a positive client relationship. 2.3. Develop empathy and active listening techniques to make clients feel valued and understood. 2.4. Apply conflict resolution strategies to address dissatisfaction and turn negative experiences into positive outcomes. 2.5. Understand the importance of follow-up to ensure continued client satisfaction and

	loyalty. 2.6. Continuously assess and improve customer service techniques to exceed client expectations and enhance overall business reputation.
3. Learn how to manage inventory, tools, and products efficiently to maintain a smooth-running barbershop.	3.1. Develop systems for tracking inventory levels and ensuring products and tools are replenished in a timely manner. 3.2. Implement organisation techniques to ensure that tools and products are easily accessible and well-maintained. 3.3. Regularly assess product usage and adjust stock orders to optimise cost-efficiency and reduce waste. 3.4. Understand the importance of maintaining tools and equipment to ensure longevity and high-quality performance. 3.5. Implement strategies to track product sales and usage patterns, adjusting inventory to meet demand. 3.6. Develop a system for checking the quality and condition of tools and products to ensure safety and reliability.

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