

ICTQual AB

Qualification Specification



Level 2 Diploma for Hair Professionals – Barbering



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Contents

About ICTQual AB	2
Course Overview	2
Certification Framework	3
Entry Requirements	3
Qualification Structure.....	3
Centre Requirements	4
Support for Candidates	6
Assessment.....	6
Unit Descriptors.....	7

Qualification Specifications about

ICTQual Level 2 Diploma for Hair Professionals – Barbering

About ICTQual AB

ICTQual AB UK Ltd. is a distinguished awarding body based in the United Kingdom, dedicated to fostering excellence in education, training, and skills development. Committed to global standards, ICTQual AB provides internationally recognized qualifications that empower individuals and organizations to thrive in an increasingly competitive world. Their offerings span diverse industries, including technical fields, health and safety, management, and more, ensuring relevance and adaptability to modern workforce needs.

The organization prides itself on delivering high-quality educational solutions through a network of Approved Training Centres worldwide. Their robust curriculum and innovative teaching methodologies are designed to equip learners with practical knowledge and skills for personal and professional growth. With a mission to inspire lifelong learning and drive positive change, ICTQual AB continuously evolves its programs to stay ahead of industry trends and technological advancements.

ICTQual AB's vision is to set benchmarks for educational excellence while promoting inclusivity and integrity. Their unwavering focus on quality and accessibility makes them a trusted partner in shaping future-ready professionals and advancing societal progress globally.

Course Overview

The ICTQual Level 2 Diploma for Hair Professionals – Barbering is a comprehensive vocational qualification designed to equip individuals with essential skills for a career in barbering. It covers core competencies such as cutting, styling, and finishing hair, as well as providing specialized services like shaving and facial hair grooming. Students will also gain knowledge in client consultation, salon environment best practices, and health and safety protocols. The curriculum blends practical techniques with theoretical understanding, preparing graduates for professional barbering roles in diverse settings.

Upon completion, individuals can advance their career with further qualifications or pursue specialized areas in barbering. The course offers pathways to the ICTQual Level 3 Diploma, apprenticeships, or even self-employment, with opportunities to specialize in areas such as beard grooming or salon management. This diploma not only fosters technical proficiency but also emphasizes customer service and professional conduct, ensuring that graduates are well-prepared for the dynamic demands of the barbering industry.

Certification Framework

Qualification title	ICTQual Level 2 Diploma for Hair Professionals – Barbering
Course ID	HD0008
Qualification Credits	73 Credits
Course Duration	4-8 Months
Grading Type	Pass / Fail
Competency Evaluation	Coursework / Assignments / Verifiable Experience
Assessment	The assessment and verification process for ICTQual qualifications involves two key stages:

Internal Assessment and Verification:

- ✓ Conducted by the staff at the Approved Training Centre (ATC). Ensures learners meet the required standards through continuous assessments.
- ✓ Internal quality assurance (IQA) is carried out by the centre's IQA staff to validate the assessment processes.

External Quality Assurance:

- ✓ Managed by ICTQual AB verifiers, who periodically review the centre's assessment and IQA processes.
- ✓ Verifies that assessments are conducted to the required standards and ensures consistency across centres

Entry Requirements

To enrol in the ICTQual Level 2 Diploma for Hair Professionals – Barbering, candidates must meet the following entry requirements:

- ✓ Applicants must be at least 16 years of age to enrol in the course.
- ✓ A good understanding of written and spoken English is required to complete the course successfully.
- ✓ While prior experience in hairdressing or barbering is not mandatory, any background in the beauty or hair industry is beneficial.
- ✓ Applicants should be physically capable of performing hands-on tasks involved in barbering, such as cutting, trimming, and styling hair.
- ✓ A genuine interest in pursuing a career in barbering and a willingness to engage in practical and theoretical learning.
- ✓ While not required prior to enrolment, a basic understanding of health and safety practices in a salon environment is highly recommended.

Qualification Structure

This qualification comprises 10 unit. learner must successfully complete 73 credits, Guided Learning Hours (GLH): 565 Hours, seven mandatory units, and at least one optional unit.

Mandatory Units		
Course Code	Unit Title	Credits
Mandatory Units – Candidates must complete all units in this group		
HD0008-2	Professional Standards for Working in a Salon Environment	
HD0008-3	Conducting Detailed Client Consultations as a Barber	
HD0008-4	Shampooing, Conditioning, and Treating Hair for Optimal Health	
HD0008-5	Cutting Hair Using Precision Barbering Techniques	
HD0008-6	Expert Styling and Finishing Techniques in Barbering	
HD0008-7	Delivering Shaving Services with Professional Expertise	
HD0008-8	Cutting, Shaping, and Grooming Facial Hair	
Optional Units – Candidates must complete one unit in this group		
HD0008-9	Techniques in Hair Colouring and Lightening	
HD0008-10	Perming and Neutralising Hair for Lasting Results	
HD0008-11	Permanent Hair Relaxation Methods	

Centre Requirements

Even if a centre is already registered with ICTQual AB, it must meet specific requirements to deliver the ICTQual Level 2 Diploma for Hair Professionals – Barbering. These standards ensure the quality and consistency of training, assessment, and learner support.

1. Approval to Deliver the Qualification

- ✓ Centres must obtain formal approval from ICTQual AB to deliver this specific qualification, even if they are already registered.
- ✓ The approval process includes a review of resources, staff qualifications, and policies relevant to the program.

2. Qualified Staff

- ✓ **Tutors:** Must hold a qualification in Barbering or Hairdressing at Level 3 or higher. Must have industry experience and relevant teaching/training qualifications (e.g., Level 3 Award in Education and Training).
- ✓ **Assessors:** Must hold a recognized assessor qualification (e.g., Level 3 Certificate in Assessing Vocational Achievement). Must have demonstrated expertise in barbering techniques and services.
- ✓ **Internal Quality Assurers (IQAs):** Must hold relevant IQA qualifications and experience monitoring assessments for barbering or hairdressing qualifications.

3. Learning Facilities

Centres must have access to appropriate learning facilities, which include:

- ✓ **Classrooms:** Spaces equipped with multimedia tools for delivering theoretical content, including health and safety, client consultation, and product knowledge.

- ✓ **Practical Areas:** Fully equipped barbering salons with professional-grade tools, including clippers, scissors, razors, and styling equipment. Workstations with mirrors, ergonomic chairs, and proper lighting for practical training.
- ✓ **Technology Access:** Access to online learning resources and platforms for blended delivery.

4. Health and Safety Compliance

- ✓ Centres must ensure that practical training environments comply with relevant health and safety regulations.
- ✓ Risk assessments must be conducted regularly to maintain a safe learning environment.

5. Resource Requirements

- ✓ **Learning Materials:** Approved course manuals, textbooks, and study guides aligned with the curriculum.
- ✓ **Assessment Tools:** Templates, guidelines, and resources for conducting and recording assessments.
- ✓ **E-Learning Systems:** If offering online or hybrid learning, centres must provide a robust Learning Management System (LMS) to facilitate remote delivery.

6. Assessment and Quality Assurance

- ✓ Centres must adhere to ICTQual's assessment standards, ensuring that all assessments are fair, valid, and reliable.
- ✓ Internal quality assurance (IQA) processes must be in place to monitor assessments and provide feedback to assessors.
- ✓ External verification visits from ICTQual will ensure compliance with awarding body standards.

7. Learner Support

- ✓ Centres must provide learners with access to guidance and support throughout the program, including:
- ✓ Academic support for coursework.
- ✓ Career guidance for future progression.
- ✓ Additional support for learners with specific needs (e.g., disabilities or language barriers).

8. Policies and Procedures

Centres must maintain and implement the following policies, as required by ICTQual:

- ✓ Equal Opportunities Policy.
- ✓ Health and Safety Policy.
- ✓ Safeguarding Policies and Procedures.
- ✓ Complaints and Appeals Procedure.
- ✓ Data Protection and Confidentiality Policy.

9. Regular Reporting to ICTQual

- ✓ Centres must provide regular updates to ICTQual AB on learner enrollment, progress, and completion rates.
- ✓ Centres are required to maintain records of assessments and learner achievements for external auditing purposes.

Support for Candidates

Centres should ensure that materials developed to support candidates:

- ✓ Facilitate tracking of achievements as candidate's progress through the learning outcomes and assessment criteria.
- ✓ Include information on how and where ICTQual's policies and procedures can be accessed.
- ✓ Provide mechanisms for Internal and External Quality Assurance staff to verify and authenticate evidence effectively.

This approach ensures transparency, supports candidates' learning journeys, and upholds quality assurance standards.

Assessment

This qualification is competence-based, requiring candidates to demonstrate proficiency as defined in the qualification units. The assessment evaluates the candidate's skills, knowledge, and understanding against the set standards. Key details include:

1. **Assessment Process:**

- ✓ Must be conducted by an experienced and qualified assessor.
- ✓ Candidates compile a portfolio of evidence that satisfies all learning outcomes and assessment criteria for each unit.

2. **Types of Evidence:**

- ✓ Observation reports by the assessor.
- ✓ Assignments, projects, or reports.
- ✓ Professional discussions.
- ✓ Witness testimonies.
- ✓ Candidate-produced work.
- ✓ Worksheets.
- ✓ Records of oral and written questioning.
- ✓ Recognition of Prior Learning (RPL).

3. **Learning Outcomes and Assessment Criteria:**

- ✓ **Learning Outcomes:** Define what candidates should know, understand, or accomplish upon completing the unit.
- ✓ **Assessment Criteria:** Detail the standards candidates must meet to demonstrate that the learning outcomes have been achieved.

This framework ensures rigorous and consistent evaluation of candidates' competence in line with the qualification's objectives.

Unit Descriptors

HD0008-1: Professional Standards for Working in a Salon Environment

The aim of this study unit is to equip learners with the essential skills and knowledge to maintain professionalism and adhere to international industry standards within a salon environment. Learners will develop expertise in applying health, safety, and hygiene protocols to ensure a safe and clean workspace. Emphasis will be placed on providing exceptional customer service, fostering effective communication, and responding to client needs promptly. The unit will also focus on promoting teamwork and collaboration among colleagues, ensuring a well-organized and efficient salon operation while consistently achieving high levels of client satisfaction.

Learning Outcome:	Assessment Criteria:
1. Demonstrate professionalism by adhering to industry standards, maintaining punctuality, appropriate grooming, and effective communication.	1.1. Maintain a well-groomed appearance in line with industry expectations. 1.2. Arrive on time and prepared for work responsibilities. 1.3. Use professional and respectful language in all interactions. 1.4. Follow industry regulations and workplace policies. 1.5. Handle client and colleague interactions with courtesy and professionalism. 1.6. Demonstrate a proactive and responsible approach to duties.
2. Apply health, safety, and hygiene protocols to ensure a clean and safe working environment for both clients and staff.	2.1. Adhere to workplace hygiene and sanitisation procedures. 2.2. Follow health and safety regulations to prevent hazards. 2.3. Ensure tools and equipment are cleaned and maintained properly. 2.4. Use personal protective equipment as required. 2.5. Identify and report potential risks in the salon environment. 2.6. Maintain a tidy and organised workspace at all times.
3. Provide excellent customer service by responding promptly to client needs, maintaining a positive attitude, and ensuring satisfaction.	3.1. Greet clients warmly and professionally. 3.2. Listen actively to client requests and preferences. 3.3. Offer clear and helpful information about services and treatments. 3.4. Handle client concerns or complaints effectively. 3.5. Ensure clients feel valued and appreciated throughout their visit.

	3.6. Follow up on client satisfaction when appropriate.
4. Demonstrate teamwork and collaboration with colleagues to create a well-organized and efficient salon environment.	4.1. Communicate clearly and respectfully with team members. 4.2. Support colleagues in daily salon operations. 4.3. Share tasks and responsibilities fairly. 4.4. Adapt to team needs and contribute to a positive work environment. 4.5. Respond constructively to feedback from colleagues and supervisors. 4.6. Participate in team discussions and problem-solving.

HD0008-2: Conducting Detailed Client Consultations as a Barber

The aim of this study unit is to develop learners' ability to conduct in-depth client consultations, ensuring a thorough understanding of individual hair and grooming needs, preferences, and relevant health history. Learners will gain the skills to recommend tailored services and products that align with clients' hair types, desired styles, and lifestyle factors. The unit will focus on creating personalized treatment plans to address clients' unique requirements while fostering trust and rapport through clear communication and active listening. This ensures a client-centred approach, enhancing satisfaction and building long-term relationships.

Learning Outcome:	Assessment Criteria:
1. Conduct thorough consultations with clients to assess their hair and grooming needs, preferences, and any relevant health history.	1.1. Ask relevant questions to understand client needs and expectations. 1.2. Assess hair type, condition, and any scalp concerns. 1.3. Record and consider any allergies or medical conditions. 1.4. Provide clear explanations of available services and treatments. 1.5. Ensure clients feel comfortable and informed throughout the consultation. 1.6. Maintain accurate and confidential client records.
2. Recommend personalized services and products based on client hair types, desired styles, and lifestyle factors.	2.1. Analyse hair type, texture, and condition before making recommendations. 2.2. Suggest appropriate hairstyles, treatments, or colour options. 2.3. Recommend suitable haircare products for ongoing maintenance. 2.4. Explain the benefits of selected services and products. 2.5. Consider client lifestyle and daily hair routine in recommendations. 2.6. Tailor suggestions based on client preferences and concerns.
3. Develop a treatment plan that includes the most suitable hair and grooming services for the client.	3.1. Select appropriate services based on client assessment. 3.2. Outline the process and expected outcomes of the treatment. 3.3. Ensure the plan aligns with the client's preferences and budget. 3.4. Provide aftercare advice for maintaining results. 3.5. Adjust the plan based on client feedback or changing needs.

	3.6. Document the agreed treatment plan for future reference.
4. Build trust and rapport with clients through clear, effective communication and active listening.	4.1. Use a professional and approachable communication style. 4.2. Listen actively to client concerns and preferences. 4.3. Provide honest and well-informed advice. 4.4. Ask open-ended questions to encourage client engagement. 4.5. Show patience and empathy when addressing client needs. 4.6. Follow up with clients to ensure satisfaction and build loyalty.

HD0008-3: Shampooing, Conditioning, and Treating Hair for Optimal Health

The aim of this study unit is to equip learners with the skills to perform professional shampooing, conditioning, and hair treatment techniques tailored to each client's hair type and condition. Learners will gain expertise in selecting and applying treatments that enhance the health and vitality of both the hair and scalp. The unit will focus on educating clients about proper hair care routines and recommending suitable products that promote long-term hair health. Emphasis will also be placed on ensuring safe, effective application of treatments while prioritizing client comfort throughout the process.

Learning Outcome:	Assessment Criteria:
1. Perform professional shampooing and conditioning techniques tailored to the client's hair type and condition.	1.1. Assess the client's hair and scalp before selecting suitable products. 1.2. Apply shampoo and conditioner using appropriate techniques. 1.3. Ensure thorough rinsing to prevent product build-up. 1.4. Adjust water temperature for client comfort and hair health. 1.5. Use massage techniques to enhance scalp stimulation. 1.6. Maintain hygiene standards by using clean tools and equipment.
2. Select and apply appropriate hair treatments to maintain or improve the health and vitality of the hair and scalp.	2.1. Identify hair and scalp conditions requiring treatment. 2.2. Choose suitable products based on hair type and needs. 2.3. Apply treatments evenly and according to manufacturer guidelines. 2.4. Monitor the treatment process to achieve optimal results. 2.5. Rinse and remove products effectively to prevent residue. 2.6. Evaluate and adjust treatment choices based on client feedback.
3. Educate clients on proper hair care routines and recommend products that support hair health	3.1. Provide tailored advice on daily and long-term hair care. 3.2. Recommend suitable shampoos, conditioners, and treatments. 3.3. Explain correct product application techniques. 3.4. Advise on heat styling and protective measures. 3.5. Address client concerns regarding hair damage or maintenance.

	3.6. Encourage healthy hair habits for lasting results.
4. Ensure the application of hair treatments is done safely and effectively, with consideration for client comfort.	4.1. Follow safety guidelines for product handling and application. 4.2. Conduct patch tests when necessary to prevent reactions. 4.3. Use appropriate tools and techniques for even application. 4.4. Ensure client comfort throughout the treatment process. 4.5. Monitor for any adverse reactions and respond appropriately. 4.6. Maintain a clean and organised workspace.

HD0008-4: Cutting Hair Using Precision Barbering Techniques

The aim of this study unit is to develop learners' mastery of precision barbering techniques, enabling them to create a diverse range of styles, including fades, buzz cuts, and tailored haircuts. Learners will refine their skills in using tools such as clippers, scissors, and razors to achieve clean, precise cuts that align with clients' desired styles. The unit will focus on adapting cutting techniques to accommodate varying hair textures, head shapes, and individual preferences, ensuring consistent precision and high-quality results in every haircut.

Learning Outcome:	Assessment Criteria:
1. Master precision barbering techniques to achieve a wide range of styles, including fades, buzz cuts, and tailored haircuts.	1.1. Demonstrate accuracy in executing different haircut styles. 1.2. Blend hair seamlessly to achieve smooth transitions in fades. 1.3. Maintain symmetry and balance in all haircuts. 1.4. Adjust techniques based on hair growth patterns. 1.5. Ensure clean and even lines in finished styles. 1.6. Work efficiently while maintaining attention to detail.
2. Utilize tools such as clippers, scissors, and razors to create clean, precise cuts that meet the client's desired style.	2.1. Select the appropriate tools for each haircut style. 2.2. Handle clippers, scissors, and razors with control and precision. 2.3. Maintain sharp and sanitised tools for effective use. 2.4. Apply correct cutting techniques to achieve sharp, defined lines. 2.5. Ensure smooth blending and layering for a polished finish. 2.6. Adapt tool usage based on hair type and texture.
3. Adapt cutting techniques to suit different hair textures, head shapes, and client preferences.	3.1. Assess client hair type and growth patterns before cutting. 3.2. Modify techniques to complement various head shapes. 3.3. Customise haircuts based on client style preferences. 3.4. Use appropriate methods for straight, wavy, curly, or coarse hair. 3.5. Blend and shape hair to enhance facial features. 3.6. Adjust cutting approach based on feedback

	from the client.
4. Maintain consistency and precision in all cuts while ensuring high-quality results.	4.1. Follow structured cutting methods for uniform results. 4.2. Check for even length and balance throughout the haircut. 4.3. Refine details to enhance the overall style. 4.4. Perform final inspections to ensure client satisfaction. 4.5. Maintain a high standard of workmanship in every cut. 4.6. Continuously improve precision through skill development.

HD0008-5: Expert Styling and Finishing Techniques in Barbering

The aim of this study unit is to equip learners with the expertise to apply advanced styling and finishing techniques, including blow-drying, straightening, and curling, to enhance haircuts and create professional, tailored looks. Learners will develop the ability to select and apply appropriate styling products based on hair type and desired style, ensuring optimal and long-lasting results. The unit will emphasize finishing techniques such as texturing and shaping, designed to achieve a polished, refined appearance. Additionally, learners will provide clients with valuable styling tips and recommendations for maintaining their look between appointments.

Learning Outcome:	Assessment Criteria:
1. Apply expert styling techniques, such as blow-drying, straightening, and curling, to enhance haircuts and create professional looks.	1.1. Use appropriate styling tools to achieve the desired effect. 1.2. Adjust heat settings to suit different hair types and prevent damage. 1.3. Apply controlled techniques for smooth, voluminous, or defined styles. 1.4. Ensure even distribution of heat and movement for a professional finish. 1.5. Adapt styling methods to complement the haircut and client preferences. 1.6. Maintain hair health by using protective products when necessary.
2. Select and apply suitable styling products based on hair type and desired style, ensuring long-lasting results.	2.1. Identify the best products for different hair textures and styles. 2.2. Apply the correct amount of product to achieve hold, shine, or volume. 2.3. Distribute styling products evenly for a natural and balanced finish. 2.4. Ensure products enhance the style without weighing hair down. 2.5. Consider environmental factors, such as humidity, when selecting products. 2.6. Recommend appropriate styling products for at-home use.
3. Finish haircuts with the appropriate finishing techniques, such as texturing and shaping, to create a polished look.	3.1. Use texturising methods to enhance movement and dimension. 3.2. Shape hair to refine and perfect the final style. 3.3. Remove excess weight for a balanced and structured look. 3.4. Check for symmetry and adjust details as needed.

	3.5. Use precision techniques to achieve a seamless blend. 3.6. Ensure the finished style meets the client's expectations.
4. Provide styling tips and recommendations to clients for maintaining their look between appointments.	4.1. Advise clients on suitable products for daily styling. 4.2. Demonstrate simple techniques for at-home hair maintenance. 4.3. Provide guidance on protecting hair from heat and environmental damage. 4.4. Recommend appropriate tools for styling at home. 4.5. Offer personalised advice based on the client's lifestyle and routine. 4.6. Encourage regular appointments to maintain the style's longevity.

HD0008-6: Delivering Shaving Services with Professional Expertise

The aim of this study unit is to develop learners' professional expertise in delivering traditional shaving services, including straight razor shaves, with a focus on ensuring client safety, comfort, and satisfaction. Learners will master the use of appropriate shaving products, such as shaving creams and gels, to prepare the skin for a smooth and comfortable shave. The unit will emphasize the application of precise shaving techniques to achieve a close shave with minimal irritation. Additionally, learners will be trained to follow stringent hygiene and safety protocols to prevent cross-contamination and ensure a clean, safe service.

Learning Outcome:	Assessment Criteria:
1. Demonstrate skill in providing traditional shaving services, including straight razor shaves, while ensuring client safety and comfort.	1.1. Hold and control the straight razor with precision and stability. 1.2. Maintain the correct shaving angle to prevent nicks and cuts. 1.3. Adapt techniques based on beard density and skin sensitivity. 1.4. Ensure client comfort by using smooth, controlled movements. 1.5. Adjust shaving methods for different face shapes and hair growth patterns. 1.6. Provide a relaxing experience with professional handling and confidence.
2. Use appropriate shaving products, such as shaving cream or gel, to prepare the skin and facilitate a smooth shave.	2.1. Select suitable pre-shave products for different skin types. 2.2. Apply shaving cream or gel evenly for full coverage. 2.3. Use warm towels to soften hair and open pores before shaving. 2.4. Ensure products provide sufficient lubrication to reduce friction. 2.5. Reapply products as needed for a comfortable shaving experience. 2.6. Recommend suitable aftercare products to soothe the skin.
3. Implement proper shaving techniques to achieve a close shave with minimal irritation	3.1. Stretch the skin to create a smooth shaving surface. 3.2. Shave in the direction of hair growth to reduce irritation. 3.3. Apply light, even pressure to avoid razor burns and cuts. 3.4. Perform multiple passes only when necessary for a closer finish. 3.5. Use cooling and soothing treatments to calm the skin post-shave. 3.6. Assess client feedback and adjust techniques accordingly.

4. Follow strict hygiene and safety protocols during shaving services to prevent cross-contamination.	4.1. Sanitise razors and tools before and after each use. 4.2. Use disposable or properly sterilised blades for each client. 4.3. Follow hand hygiene and wear protective gloves if required. 4.4. Maintain a clean workstation and dispose of used materials safely. 4.5. Apply antiseptic solutions to prevent infections. 4.6. Adhere to all industry health and safety regulations.
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HD0008-7: Cutting, Shaping, and Grooming Facial Hair

The aim of this study unit is to equip learners with the skills to expertly cut, shape, and groom facial hair, including beards and moustaches, using precision tools such as clippers, razors, and scissors. Learners will develop the ability to assess client preferences and facial features to recommend the most suitable facial hair style. The unit will emphasize attention to detail in shaping and maintaining facial hair, ensuring symmetry and a well-groomed appearance. Additionally, learners will provide clients with professional advice on facial hair care, recommending the right tools and products for ongoing maintenance.

Learning Outcome:	Assessment Criteria:
1. Master the art of cutting, shaping, and grooming facial hair, including beards and moustaches, using precision tools such as clippers, razors, and scissors.	1.1. Use clippers, razors, and scissors with accuracy and control. 1.2. Adjust cutting techniques to suit different beard textures and densities. 1.3. Ensure clean, sharp lines when shaping facial hair. 1.4. Blend and taper facial hair seamlessly for a natural look. 1.5. Maintain a steady hand to achieve precise detailing. 1.6. Adapt techniques based on client preferences and facial structure.
2. Assess client preferences and facial features to recommend the most suitable facial hair style.	2.1. Discuss client expectations and desired outcomes. 2.2. Evaluate face shape, jawline, and hair growth patterns. 2.3. Suggest styles that enhance facial features and suit personal style. 2.4. Consider lifestyle factors when making recommendations. 2.5. Provide visual examples to help clients choose a style. 2.6. Adapt recommendations based on client feedback.
3. Shape and maintain facial hair with attention to detail, ensuring symmetry and a well-groomed appearance.	3.1. Trim and shape beards and moustaches with precision. 3.2. Ensure even length and balance on both sides. 3.3. Define edges and contours for a sharp, polished look. 3.4. Blend different hair lengths for a natural transition. 3.5. Remove stray hairs for a refined finish. 3.6. Inspect the final result to ensure client satisfaction.

4. Provide advice on facial hair care and maintenance, ensuring clients are equipped with the right tools and products.	4.1. Recommend suitable beard oils, balms, and grooming products. 4.2. Educate clients on proper trimming techniques for upkeep. 4.3. Advise on washing and conditioning routines for healthy facial hair. 4.4. Suggest tools such as combs, brushes, and trimmers for maintenance. 4.5. Provide guidance on preventing irritation and ingrown hairs. 4.6. Encourage regular barber visits for ongoing grooming.
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HD0008-8: Techniques in Hair Colouring and Lightening

The aim of this study unit is to develop learners' expertise in advanced hair colouring and lightening techniques, including highlights, lowlights, and full-colour applications, to achieve vibrant, natural, or bold results. Learners will gain an understanding of the science behind hair colour, enabling them to choose the best products for different hair types and desired outcomes. The unit will focus on applying colour treatments with minimal damage, ensuring long-lasting and even results. Additionally, learners will educate clients on proper aftercare for coloured hair, including the use of suitable products and maintenance tips for optimal results.

Learning Outcome:	Assessment Criteria:
1. Master hair colouring and lightening techniques, including highlights, lowlights, and full-colour applications, to achieve vibrant, natural, or bold results.	1.1. Apply precise sectioning techniques for even colour distribution. 1.2. Use foiling, balayage, and other advanced methods effectively. 1.3. Blend colours seamlessly for a natural or creative look. 1.4. Adjust processing times based on hair type and desired shade. 1.5. Ensure smooth transitions between tones and highlights. 1.6. Evaluate and refine the final result to meet client expectations.
2. Understand the science behind hair colour and how to choose the best products for different hair types and desired outcomes.	2.1. Analyse hair porosity, texture, and natural pigment before colouring. 2.2. Select appropriate colour formulas based on hair condition. 2.3. Understand the role of developers, toners, and colour correctors. 2.4. Assess the impact of previous treatments on new colour applications. 2.5. Prevent unwanted tones by correctly mixing and applying products. 2.6. Stay updated on new colouring trends and product innovations.
3. Apply colour treatments while minimizing hair damage and ensuring long-lasting, even results.	3.1. Use protective treatments to maintain hair integrity. 3.2. Control application techniques to prevent patchy or uneven colour. 3.3. Monitor processing time to avoid overdevelopment. 3.4. Rinse and neutralise hair correctly to maintain vibrancy. 3.5. Perform strand and allergy tests before applying colour. 3.6. Provide post-treatment conditioning to enhance hair health.

4. Educate clients on the aftercare of coloured hair, including suitable products and maintenance tips.	4.1. Recommend sulphate-free shampoos and conditioners. 4.2. Advise on heat styling precautions to prevent colour fading. 4.3. Suggest regular deep conditioning treatments for hydration. 4.4. Explain the benefits of toners and colour-refreshing products. 4.5. Encourage scheduled touch-ups to maintain colour vibrancy. 4.6. Provide guidance on sun and chlorine protection for coloured hair.
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HD0008-9 Perming and Neutralising Hair for Lasting Results

The aim of this study unit is to equip learners with the skills to apply perming techniques that add texture and volume to clients' hair, achieving the desired curl or wave pattern. Learners will develop expertise in using neutralizing solutions to ensure the perm is secure, long-lasting, and safe for the client's hair. The unit will focus on understanding hair chemistry and how different hair types respond to perming processes, ensuring optimal and consistent results. Additionally, learners will provide clients with professional guidance on aftercare, helping to maintain the longevity and health of permed hair.

Learning Outcome:	Assessment Criteria:
1. Apply perming techniques to add texture and volume to clients' hair, achieving the desired curl or wave pattern.	1.1. Select the appropriate perm rods and wrapping techniques for the desired result. 1.2. Ensure even tension when wrapping hair to achieve consistent curls. 1.3. Apply perm solution thoroughly for uniform processing. 1.4. Monitor processing time to prevent over- or under-processing. 1.5. Adjust techniques based on hair length, texture, and density. 1.6. Check curl formation before proceeding to the next stage.
2. Use neutralizing solutions to ensure the perm is secure, long-lasting, and safe for the client's hair.	2.1. Apply neutraliser evenly to stabilise the curl structure. 2.2. Follow manufacturer guidelines for processing time and application. 2.3. Rinse thoroughly to remove all chemical residues. 2.4. Ensure hair is properly dried and set after neutralisation. 2.5. Assess curl retention before completing the service. 2.6. Provide recommendations for maintaining curl definition.
3. Understand hair chemistry and how different hair types react to perming processes, ensuring optimal results.	3.1. Analyse hair porosity, elasticity, and previous treatments before perming. 3.2. Choose perm solutions suitable for the client's hair condition. 3.3. Adjust processing times based on hair strength and structure. 3.4. Recognise signs of damage and adapt techniques accordingly. 3.5. Prevent chemical overexposure by following safety guidelines. 3.6. Stay updated on advancements in perming

	products and methods.
4. Provide clients with guidance on aftercare to maintain the longevity and health of permed hair.	4.1. Recommend moisture-rich shampoos and conditioners for permed hair. 4.2. Advise on gentle styling techniques to prevent frizz and breakage. 4.3. Suggest avoiding heat styling tools or excessive brushing. 4.4. Encourage regular deep conditioning treatments for hydration. 4.5. Explain the importance of protecting hair from humidity and sun exposure. 4.6. Provide a maintenance schedule for touch-ups and trims.

HD0008-10: Permanent Hair Relaxation Methods

The aim of this study unit is to develop learners' mastery in applying permanent hair relaxation methods to smooth and straighten curly or frizzy hair. Learners will gain the ability to select appropriate products and techniques based on client hair types, ensuring safe and effective results. The unit will focus on educating clients about the proper maintenance and aftercare of relaxed hair to maintain its health and manageability. Additionally, learners will understand the chemical processes involved in hair relaxation, enabling them to minimize damage and achieve the desired smooth, long-lasting results.

Learning Outcome:	Assessment Criteria:
1. Master the application of permanent hair relaxation methods to smooth and straighten curly or frizzy hair.	1.1. Apply relaxer evenly to ensure consistent straightening. 1.2. Monitor processing time to prevent over-processing. 1.3. Use sectioning techniques for precise and thorough application. 1.4. Rinse and neutralise hair properly to lock in results. 1.5. Assess hair texture before and after application for effectiveness. 1.6. Ensure client comfort and scalp protection during the process.
2. Select appropriate products and techniques based on client hair types, ensuring the hair is relaxed safely and effectively	2.1. Identify the correct strength of relaxer for different hair textures. 2.2. Consider previous chemical treatments before applying relaxer. 2.3. Use protective creams to shield the scalp from irritation. 2.4. Adapt application methods for fine, coarse, or resistant hair. 2.5. Perform strand tests to determine hair suitability for relaxation. 2.6. Follow manufacturer guidelines for product use and timing.
3. Educate clients on the maintenance and aftercare of relaxed hair to keep it healthy and manageable.	3.1. Recommend sulphate-free shampoos and deep-conditioning treatments. 3.2. Advise on limiting heat styling to prevent additional damage. 3.3. Suggest protective hairstyles to maintain hair strength. 3.4. Encourage regular trims to prevent split ends. 3.5. Provide guidance on hydration and protein treatments. 3.6. Schedule follow-up appointments for touch-

	ups and assessments.
4. Understand the chemical processes involved in hair relaxation to minimize damage and achieve desired smooth results.	4.1. Explain how relaxers break hair's natural bonds to straighten it. 4.2. Recognise the effects of different relaxer formulas on hair structure. 4.3. Identify signs of over-processing and how to correct them. 4.4. Balance protein and moisture levels to maintain hair integrity. 4.5. Prevent overlapping applications to avoid excessive damage. 4.6. Stay informed on advancements in hair relaxation techniques and products.

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